

Student Portal Roommate Requests

- Log into the Residence Portal
 - Humber students: myresidence.humber.ca/StarRezPortal
 - GH first year students: myresidence.humber.ca/StarRezPortalNoSSO
 - GH returning residents: myresidence.humber.ca/StarRezPortal
- Click your application and select the Roommate Search & Selection page

You will see this:

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[Home](#) | [Auto Search](#) | [Search by Details](#) | [Search by Profile](#)

You can search for possible roommates and add them to room with you or you can accept random selection based on your profile.

Please note that roommate requests, and all selectable housing options, must be mutual to be honored. While we try to accommodate preferences, not all requests can be honored.

You are NOT required to choose a preferred roommate. If you do not have a roommate request, please use the "Continue" button at the bottom of the page to proceed.

Suggested Roommates

Jaime (Age: 18, Room Assigned) 81% I am a quiet person who likes to study Request View Profile
Mary (Age: 19, Room Assigned) 81% Request View Profile
catlover (Age: 18, Room Assigned) 81% I am a quiet person who likes to study Request View Profile
Michelle (Age: 18, Room Assigned) 84% Request View Profile
Jeremy (Age: 20, Room Assigned) 82% I am a quiet person who likes to study Request View Profile

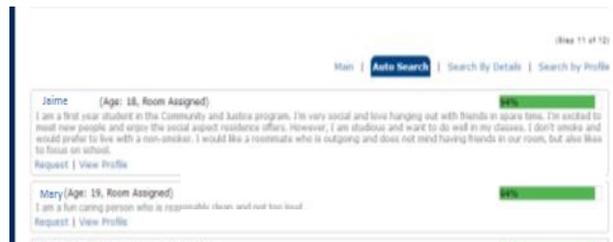
Accepted Roommates

You currently have no accepted roommates. You can search for roommates using the menu.

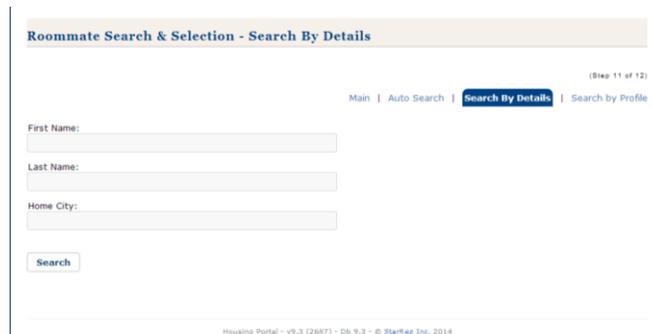
Requested Roommates

- If you would like the portal to show your best most compatible matches, click on “Auto Search”, and it will lead you to the page below.
- Note that “room assigned” does not mean that the person already has a roommate. Once two students have agreed to be roommates, neither will be searchable in Roommate Search & Selection.

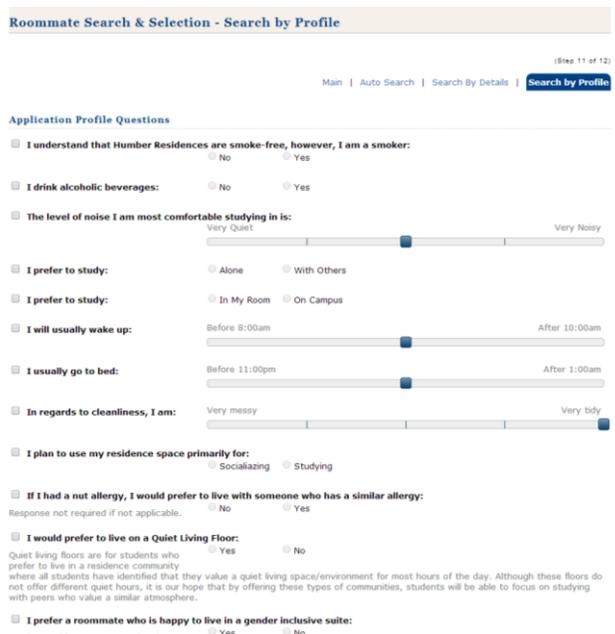
Here it shows your best matches and you can choose a roommate based on match percentage and read your potential roommates’ profile.



- If you wish to search for a specific resident, click on “Search by Details”, and you will see the screen below. This is intended for residents who know the name of the student they wish to room with, or if they would like to room with someone from their hometown.



- If you would like to search by specific profile descriptors, click on “Search by Profile”, and you will see the screen below. Here you can search specific attributes of a student to find a match on your own.



- Once you have made a decision on who you would like to room with, you can simply click on “Request”.



- Prior to finalizing the request, you will see this screen and must click on “Yes” to have the request finalized:



- It will lead you to this screen where you can see who you have chosen and can also choose to delete your selection if necessary. It will inform you that you (or the roommate) have already accepted the maximum allowed roommates. The system will then send your requested roommate an email asking them to complete their section of the roommate selection process

You can search for possible roommates and add them to room with you or you can accept random selection based on your profile.

Please note that roommate requests, and all selectable housing options, must be mutual to be honored. While we try to accommodate preferences, not all requests can be honored.

You are NOT required to choose a preferred roommate. If you do not have a roommate request, please use the "Continue" button at the bottom of the page to proceed.

Requested Roommates



- If you have been chosen as a roommate, click on the “roommate search and selection” page on the portal and you will see the page below. You will need to click to either “Accept” or “Decline” the roommate request.

Please note that roommate requests, and all selectable housing options, must be mutual to be honored. While we try to accommodate preferences, not all requests can be honored.

You are NOT required to choose a preferred roommate. If you do not have a roommate request, please use the "Continue" button at the bottom of the page to proceed.

Requested Roommates



If you choose to accept, you will see this page:



If you reject, you will see this page:



- Once your requested roommate has accepted your request, you will see the screen below on the “roommate search and selection” page on the portal informing you that you have reached the maximum amount of selections and who you have selected. The roommate selection is now complete.

Roommate Search & Selection

(Step 10 of 11)

[Main](#) | [Auto Search](#) | [Search By Details](#) | [Search by Profile](#)

You can search for possible roommates and add them to room with you or you can accept random selection based on your profile.

Please note that roommate requests, and all selectable housing options, must be mutual to be honored. While we try to accommodate preferences, not all requests can be honored.

You are NOT required to choose a preferred roommate. If you do not have a roommate request, please use the "Continue" button at the bottom of the page to proceed.

You have already accepted the maximum number of Roommates.

Accepted Roommates

star1 (Age: 22, Room Assigned) You and this person have accepted each other's roommate request. Hello! I'm a new student starting in the Multimedia Design & Development prog... Delete View Profile	94%
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Suggested Roommates

You have already accepted the maximum number of roommates.

Requested Roommates

You have no roommate requests.

[Save & Continue](#)

Troubleshooting Common Issues

Issue 1: You can't find your friend when you search by name.

Possible solutions:

- Ask your friend to log into the portal and ensure on their preference page that they have checked the box that says “check this box if you wish to be visible within the Residence Roommate Search & Selection process

Example:

Include in Search

Check this box if you wish to be visible within the Residence Roommate Search & Selection process:

- Ask if your friend has already agreed to be someone else's roommate

Issue 2: You can't request a roommate

Possible solution:

- You can only request one roommate at a time, so if you've already requested a roommate, the system will prevent you from requesting another one. You can cancel your first request if you wish to.
- Double check to verify if you had accidentally re added your name to the Housing Waitlist. Adding your name to the Housing Waitlist can block your access to the roommate selection. If you have added your name to the waitlist please click on "remove" to delete your name from the waitlist to gain access to the roommate selection process.

The screenshot shows the application process for Academic Year 2016-2017 - Humber First-Year. The process is a 10-step linear flow:

- 1 Welcome
- 2 Personal Details
- 3 Medical Condition Information
- 4 Living Learning Community
- 5 Roommate Profile (Part 1)
- 6 Roommate Profile (Part 2)
- 7 Residence and Dining Plan Selection
- 8 Residence and Dining Agreement
- 9 Housing Wait List (highlighted in orange)
- 10 Residence OSAP Installments

Below the flow, there is a table showing the number of applicants on the waitlist for the current session:

Description	# Applicants on Waitlist
Academic Year 2016-17 - Lakeshore	269

Below the table, there are two buttons: "Remove" and "Save & Continue".

Please email Resmail@humber.ca at the North Campus or Lakeresmail@humber.ca at Lakeshore if you have any questions.