



HRMS KNOWN ISSUE

KNOWN ISSUE

Module Affected: Absence	Process Affected: Submit an Absence on Behalf of an Employee
End User/s Affected: Managers submitting an absence on behalf of an employee with multiple assignments.	Date: July 31, 2020

KNOWN DEFECT DETAILS

Known Issue: <p>If a Manager tries to incorrectly submit an absence on behalf of an employee with multiple assignments, by forgetting to use the Edit Entries step, as outlined in the HRMS KB article, the HRMS may become unresponsive and prevent the manager from performing this action.</p> <p>If this happens, after couple of minutes, an error message will pop up and the HRMS will prevent the manager from moving forward within the system. At that point the manager must close their browser window and sign back into the HRMS and re-perform the action by following the correct steps outlined in the HRMS KB article.</p>	Workaround: <p>The Manager must ensure that they follow the correct steps outlined in the HRMS KB article and use the Edit Entries option when submitting an absence on behalf of an employee with multiple assignments.</p>
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